

Lost and Found Children

If a child has lost their parent / guardian:

- ! Keep the child with you at all times.
- ! Ask the child if they know their parents phone number(s) and if so, call them on the phone.
- ! If no answer, go to the stage and ask them to make an announcement, keeping the child with you at all times.
- ! Announcement: Will Mr / Mrs XXXXX, please come to the stage to meet family members. ***Do Not Say 'Will Mr & Mrs X please come and get your child from the stage****

If a Parent has lost their child:

- ! Make a All-Call on the Radio explaining that we have a lost child, giving as much description as possible but not a name. Ask the parents/guardians if the child has any "uniqueness" ie medical issues, emotionally issues, intellectually issues. If the answer is yes then it does expedite the situation.
- ! Ask about the location the child was last seen.
- ! Example: We have a lost boy, who is 6 years old, brown hair and is wearing a blue jacket and red pants, last seen around XXXXXXXX repeat the description and ask everyone who is on the Radios to help look for this child.
- ! Remain calm and provide reassurance the parent/guardian.
- ! Next, Go to the stage and ask them to make an announcement.
- ! Will XXXXX please come to the stage area immediately to meet with family members. PLEASE DO NOT ANNOUNCE THAT WE HAVE LOST A CHILD YET.

If the child does not come to the stage within 10-15 minutes, radio Lead Staff who will action the next steps.

Next Steps:

If 10 minutes have passed and you have not found the child, then call 911 (if you have police at your event, I would notify them as well) and they will start their process.

If the child has any issues (see above), begin the process after 5 minutes of searching.

If your event is near water, a water search should be expediated.

Lost People

If an adult can not find and doesn't know if their friend / family member finish the

race:

- ! Explain that we can not make announcements for lost family / friends unless a child is involved.
- ! Ask them if they know what colour corral their family / friend was in and then check the estimated arrival time for that colour. It may be that they might not even be finished yet.
- !
- ! You can ask them to go online and check the results to see if they have finished
- ! If they have finished, haven't seen them they can (a) waiting in the Friends & Family Meeting Area in hopes that they might find them there or (b) ask them to go over to the Medical Tent in the party site to see if they are being treated by medical (either in the party site, at the finish line or on course).